

50 Questions & Answers About Mobile ERP Pt.2

Mobile ERP systems today are taking on and win over more and more followers. The success of this phenomenon is attributable to its numerous benefits such as usability and accessibility, as well as its ability to enhance productivity and provide high-quality service. Nowadays mobile ERP solution is an indispensable tool for company's prosperity and competitiveness and an integral part of its success. And below we provide questions and their answers that will help you to broaden your knowledge on mobile ERP and shed light on the phenomenon.



26. Is it possible to formulate an inquiry online?

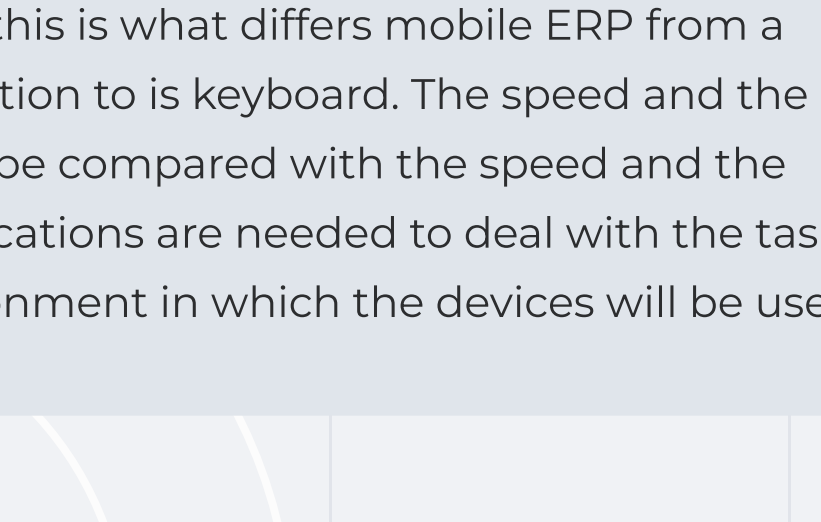
Obviously, These inquiries will be necessary to get the approval and digital signature of a client, to process orders, complete invoices, and request information about products in stock, order history, personal matters, etc.

27. What is the main requirement for mobile access to an ERP system?

The major prerequisite for an ERP system to be available via mobile devices is laying out information in manifold formats. It's attributable to the fact that different browsers, which are installed on different devices, support different formats.

28. When starting building my own mobile ERP system what tips are there to remember about designing mobile applications?

The first thing to be considered is the screen size, as this is what differs mobile ERP from a regular ERP system. The next aspect to be paid attention to is keyboard. The speed and the quality of typing on a traditional keyboard are not to be compared with the speed and the quality of typing on a mobile device. So, special applications are needed to deal with the task as good. And one last point to think over is the environment in which the devices will be used.



29. What do hot lists serve in mobile ERP systems for?

Hot lists enable users to make shortcuts in order to have the easiest possible access to the most active customers or to the most frequent customers' orders, as well as to create a daily contact list when a user is planning to work remotely or out of the office.

30. What features can mobile ERP bring to sales orders?

With mobile ERP users can undertake the following actions:

- Take an order whenever a user and a customer are ready
- Enter item data via automated line item entry
- Scan barcodes
- Place new orders
- Create new quotes.

31. Why do I need mobile ERP?

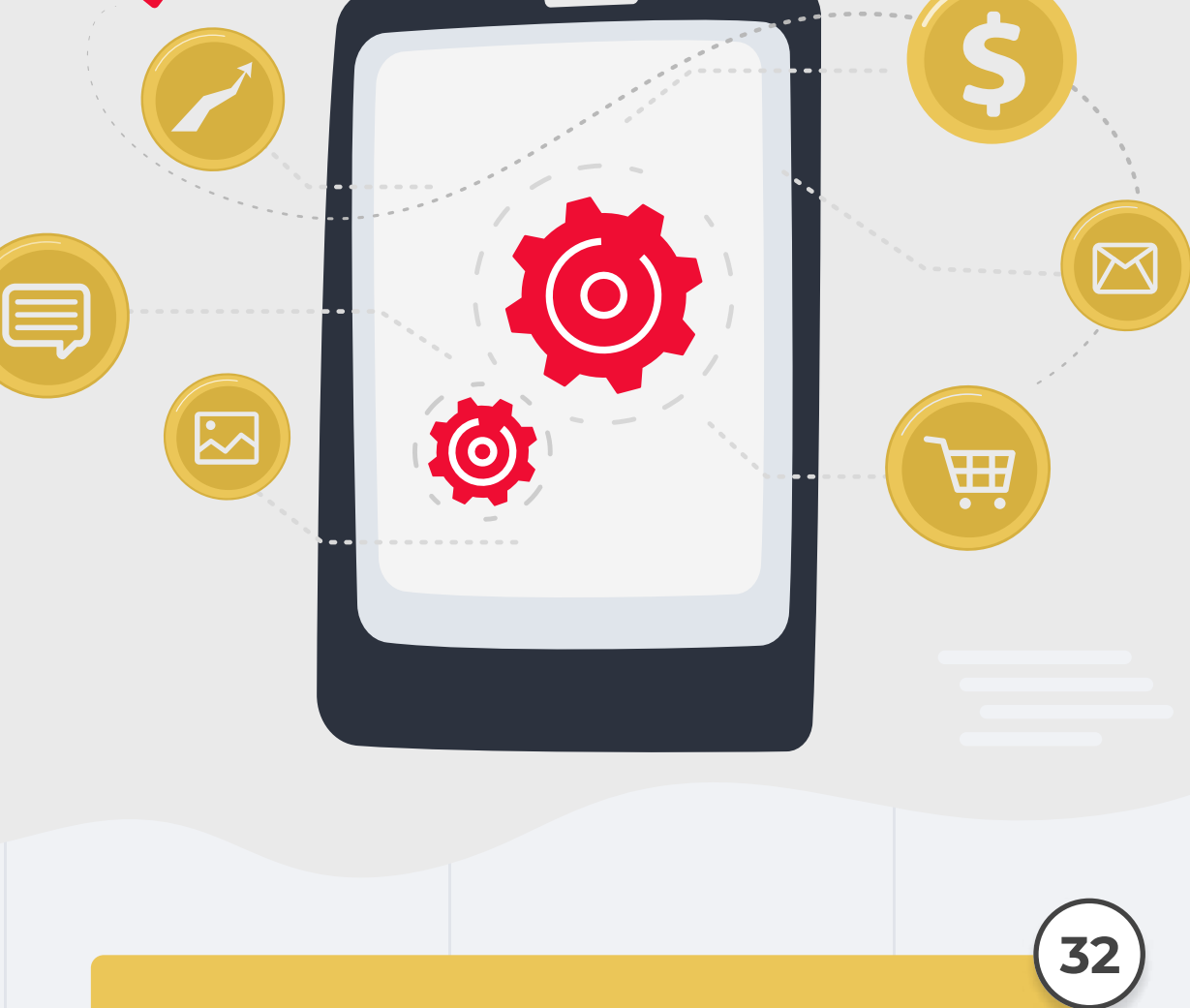
There are several reasons why mobile ERP is an indispensable condition for a company on its way to success:

- Boost in productivity
- Increase in sales
- Customer satisfaction
- Round-the-clock access to ERP database
- Cost reduction
- No need in introducing changes in the current ERP solution
- Immediate response to customer requests
- Available product catalogs and inventory
- Anytime access to long-term information.

32. What are the main characteristics of mobile ERP solution?

Here are the major characteristics of mobile ERP solution:

- Information displayed in the form of a graph
- Intracorporate chat for in-company communication
- Easy-to-use search engine
- Functions able to be used with social networks (Facebook, Google, Twitter) without special adaptation or modification
- Trustworthy information security
- Online monitoring of changes introduced in common documents
- Checking on account activity before making calls or heading for meetings.



33. Are there any shortcomings in the implementation of a mobile ERP system?

One of the disadvantages of mobile ERP is the decrease of personal time. Due to the fact that employees have permanent access to corporate database and all the information needed for work, they start paying excessive attention to their mobile devices and neglect their social lives.

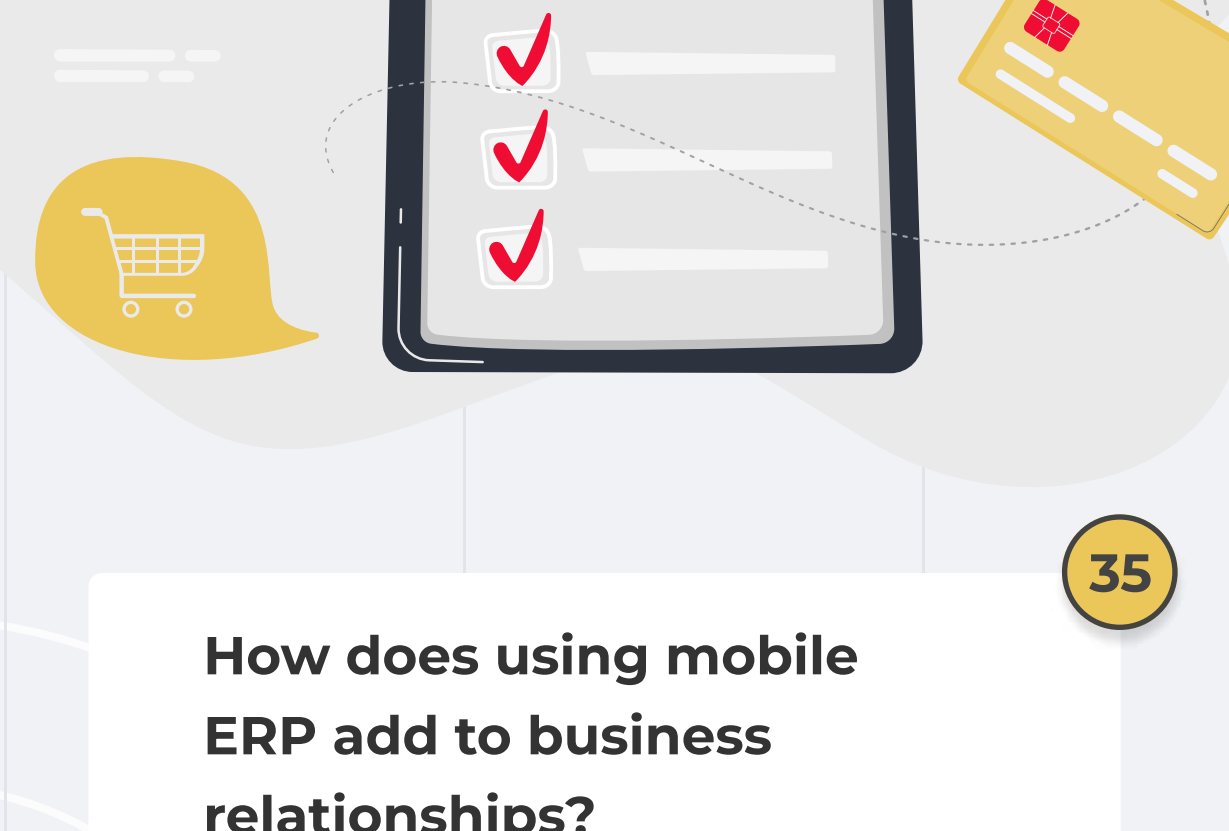
34. What information about a company is needed before implementing mobile ERP?

To implement mobile ERP software it is important to apprehend company's business goals, business policy and business requirements. Among others it's vital to understand:

- Information management
- Corporate infrastructure
- Business model
- Operational side of a business
- Departments and divisions
- Current ERP system
- Supply chain management
- Business needs.

35. How does using mobile ERP add to business relationships?

Constantly having up-to-the-minute information on hand makes it possible for employees to deepen and mature business relations.



36. What hardware can mobile ERP be installed on?

Any hardware can be equipped with mobile ERP. So a user can either keep a current mobile device or change it.

37. How is firewall useful while working with mobile ERP systems?

Via firewall a user can get access to a company server and connect to ERP. This enables an employee to get things done remotely from home instead of carrying tasks out in the office.

38. What is remote ERP connectivity?

Remote ERP connectivity gives an opportunity to deal with everyday duties anywhere there is a network. For instance, warehouse workers can use portable scanners to record transactions and check inventory.

39. Why is connectivity essential for an organization?

Connectivity is essential as in case of failure it can have an unfavorable effect on the whole mobile ERP implementation. So organization's management should pay special attention to such characteristics as quality of service, reliability, speed of connection.

40. With the coming of mobile ERP face-to-face communication tends to languish. Is it always bad?

No. Communication between a client and a provider/vendor is not always smooth. Cultural peculiarities, different languages, misunderstanding of contract terms can be taken the edge off during indirect communication.

41. Why is it important for a company to standardize its software before embedding mobile ERP?

It is important for a company to standardize its software throughout its divisions and make sure it's identical. Otherwise, it will have issues with data, storage and integration.

42. Are there any mobile ERP applications developed exclusively for android or iOS?

Yes, there are. Relevant mobile ERP applications make interface lighter and increase usability. Due to these capabilities a user can look through a report or enter information in real-time.

43. How to avoid mistakes during mobile ERP implementation?

To avoid mistakes during mobile ERP implementation companies need to thoroughly examine and fix the most precarious spheres in its manufacturing system.

44. Does a mobile ERP application have the same database as a conventional desktop application?

Yes. A mobile application has the same database and, what is more, the same IT infrastructure as a conventional desktop application.

45. Why is mobile ERP adoption inevitable today?

Technological revolution has reversed the established status quo and entailed unprecedented boom of mobile device users. And the number is constantly growing. To follow the mainstream and keep their heads above water, companies need to correspond to customer demands and requirements and adapt to the shifting situation. Therefore, ERP systems also need to be adjusted to users' mobile behavior.

46. What is BYOD?

BYOD is short for "bring your own device". This expression is usually applied to address employees who use their own computers or mobile devices and connect them to the corporate network in the workplace. This phenomenon proves useful and is very common nowadays. To use this popularity to its best advantage companies strive to advance their business and install ERP systems on mobile devices.

47. What aspects are there to consider before introducing mobile ERP into business?

There are several points to consider before embedding mobile ERP:

- Selection of mobile equipment for your personnel
- Knowledge needed to master the system
- Protection and security applications
- Employee notification about the innovation.

48. What do I need to use mobile ERP solution?

Using a mobile ERP system isn't a painstaking unmanageable process. It doesn't require more efforts or skills than a traditional computer version does. As any other technology which is new to a business it requires time to figure out its special features. It is necessary to determine a mobile device and a mobile application and enlist the support of a user manual. It is also essential to allocate proper time and money for coaching and training.

49. Mobile ERP is based on cloud computing. What does Cloud Computing really mean?

Cloud computing is a virtual model that provides modes to deliver applications, business processes, etc., as a service in real time and in any place wanted. Similarly, when we are talking about mobile ERP as a business solution based on cloud computing, the term "cloud computing" implies that the internet is used to deliver software as a service.

50. How can mobile ERP reduce print costs?

It goes without saying that company personnel frequently address to printed materials. Indeed, mobile ERP allows to cut costs when it comes to documentation and printouts. Moreover, when workers don't resort to the use of paper copies and use their online versions instead, information is guaranteed to be credible and up-to-the-minute.

